

100-12471
09/57.7320

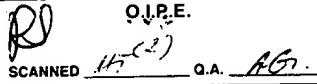
~~July 2014~~

BEST AVAILABLE COPY

	Subclass	ISSUE CLASSIFICATION
	Class	

PATENT NUMBER

U.S. UTILITY Patent Application



Q.I.P.E.

PATENT DATE

APPLICATION NO. 09/577320	CONT/PRIOR	CLASS 707 715	SUBCLASS 5/3	ART UNIT 2176 2178	EXAMINER H Dang Nguyen
------------------------------	------------	--------------------------------	-----------------	--------------------------	------------------------------

Nagendran Parasuraman

Apparatus and method for contacting a customer support line on a customer's behalf and having a customer support representative contact the customer

PTO-2040
12/99

ISSUING CLASSIFICATION

<input type="checkbox"/> TERMINAL DISCLAIMER	DRAWINGS			CLAIMS ALLOWED	
	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims	Print Claim for O.G.
<input type="checkbox"/> The term of this patent subsequent to _____ (date) has been disclaimed.				NOTICE OF ALLOWANCE MAILED	
	(Assistant Examiner)				
<input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S Patent. No. _____ _____ _____				ISSUE FEE	
	(Primary Examiner)				Amount Due
<input type="checkbox"/> The terminal ____ months of this patent have been disclaimed. _____ _____				ISSUE BATCH NUMBER	
	(Legal Instruments Examiner)				(Date)

WARNING:

The information disclosed herein may be restricted. Unauthorized disclosure may be prohibited by the United States Code Title 35, Sections 122, 181 and 360. Possession outside the U.S. Patent & Trademark Office is restricted to authorized employees and contractors only.

Form PTO-436A
(Rev. 6/99)

FILED WITH: DISK (CRF) FICHE CD-ROM
(Attached in pocket on right inside flap)

(Attached in pocket on right inside flap)

(FACE)